



Information Technology in Water and Wastewater Utilities, WEF MOP 33 (Water Resources and Environmental Engineering Series)

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Practical Guidelines for Managing Information Technology in Water and Wastewater Utilities

This Water Environment Federation resource presents an overview of the information technology (IT) systems, practices, and applications most relevant to utilities. *Information Technology in Water and Wastewater Utilities* covers strategic planning, IT program development, project management, infrastructure, security, organizational issues, success factors, and challenges. Six real-world case studies highlight specific technical details and illustrate the concepts presented in this authoritative guide.

Information Technology in Waste and Wastewater Utilities covers:

- Business drivers and IT systems and applications
- IT planning
- Developing an IT program for a municipal agency
- IT capital project management
- IT systems--processes and practices
- IT security
- Organizational aspects of IT
- Critical success factors and key future challenges for IT in water and wastewater utility projects

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